

Catawba Board of Public Affairs  
Service Line Inventory Survey  
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Page 1

The EPA is requiring us to create an inventory of the type of lines that are connected to our water service. Completing and returning this survey will help tremendously!

To complete this survey, you will need a smart phone (camera), a coin, a key or another tool, and a magnet.

**Question 1: Customer Contact information (write in)**

- Account number:
- Name:
- Address:
- Email address:

**Question 2: Locate the water service line coming into your home/building.**

The service line comes into your building from the street. It is typically located in a utility room on the lowest level of the building or in a crawl space. Identify a test area on the pipe between the point where it enters the building and the inlet valve. If the pipe is covered or wrapped, expose a small area of metal.”]

- Were you able to find your drinking water service line?  
☐ Yes  
☐ No

**Question 3: Were you able to perform a scratch test?**

Scratch test instructions: Use the coin, key, or another tool to carefully scratch the pipe (like you would a lottery ticket). If your line is painted, you may need sandpaper to clear a small area.

- ☐ Yes  
☐ No

**Question 4: What was the color result after the scratch test?**

- ☐ Shiny and silver – Lead  
☐ Copper colored (like a penny) – Copper  
☐ Dull and gray – Galvanized  
☐ Visibly plastic (White and rigid) – Plastic

Catawba Board of Public Affairs  
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Catawba.BPA.Clerk@gmail.com  
Page 2

**Question 5: Were you able to perform a magnet test?**

Magnet test instructions: Place the magnet on the pipe.

- ☐ Yes  
☐ No

**Question 6: What was the result of the magnet test?**

- ☐ The magnet does not stick to the pipe  
☐ The magnet sticks to the pipe



*You have a lead pipe if...*



**The Scratch Test**  
...the scraped area is  
shiny and silver.



*You have a copper pipe if...*



**The Scratch Test**  
...the scraped area is copper  
in color, like a penny.



*You have a galvanized pipe if...*



**The Scratch Test**  
...the scraped area  
remains a dull gray.



**The Magnet Test**  
...the magnet will not  
stick to the pipe.



**The Magnet Test**  
...the magnet will not  
stick to the pipe.



**The Magnet Test**  
...the magnet sticks to  
the pipe.

*From Des Plaines IL Public Works*

Please email a completed copy of this survey by taking a picture of it and send it to [Catawba.BPA.Clerk@gmail.com](mailto:Catawba.BPA.Clerk@gmail.com), or return it with you water and sewer payment. You can also place it in the drop box.